



DEPARTMENT OF COMMUNITY RESOURCES
INTEROFFICE MEMORANDUM

RECEIVED
APR 07 2017
BOCC OFFICE

TO: Board of County Commissioners
VIA: Terry L. Shannon, County Administrator *TL*
FROM: Maureen T. Hoffman, Director *MTH/mv*
DATE: April 4, 2017
SUBJECT: Calvert County Department of Social Services Advisory Board – 2016 Annual Report

Background:

Local Department of Social Services (DSS) Advisory Boards are governed by the Maryland Annotated Code, Human Services Article. Section 3-501.

Annual Report Fiscal Year 2016

Please see the attached “Calvert County Department of Social Services Annual Report 2016.”

Current Status

The DSS Advisory Board meets monthly on the third Wednesday from 8:15 to 9:45 am.

Thank you for your continued support.

Fiscal Impact:

None

Independent Living – As of June 30, 2016 (Cont'd)

48% of children in foster care as of June 30th are Independent Living aged.

Family Centered Practice

Number of Mediations:	4
Number of Family Involvement Meetings (FIMs):	69
Number of Families Served in FIMs:	43
Number of Children Served in FIMs:	63

ADULT SERVICES

Adult Protective Services (APS)

Number of APS Referrals:	139
Completed Investigations:	45
Ruled Unsubstantiated:	9
Ruled Indicated:	19
Ruled Out:	17
Carried in Continuing APS:	2
Well Being Assessments:	52

Adult Guardianship

Guardianship Assessments:	4
Number of Cases:	1

Senior Care

Customers Served:	63
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Project Home Case Management and Home Licensure

Customers in Case Management:	7
Licensed Project Homes:	5

Social Services to Adults

Customers Served:	76
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Respite Care

Customers Served:	9
No. of Customers on Wait List:	16

Homeless Prevention Program

Customers Served by Program Funds:	6
Total Number of Homeless Individuals Served:	123
Number of Adults Served:	62
Number of Children Served:	61

ADMINISTRATION AND FINANCE

Recruitment, New Hires, and Reinstatements

Merit – New Hires and Transfers:	10
Contractual – New Hires and Transfers:	2
Reinstatements:	0

Retirements, Resignations, Transfers

Retirements:	1
Resignations and Transfers:	8

Other Actions

Non-Competitive Promotions:	5
Promotions:	6
Reclassifications (including ASR):	3
Contract Renewals:	7

ADVISORY BOARD MEMBERS FY 2016

Karen Lane – Chair
Lori Barbee
Barry Briscoe
Mari “Chris” Cummings
Reverend William Patton
Derek Sabedra
Ashley Auerbach
Katelynn Liptak
Dennis Helie
Katharine Knight
Maureen Hoffman

**CALVERT FAMILY ADVOCATES
2016 YEAR END REPORT**

2016 was a year of continued growth for Calvert Family Advocates (CFA) due to the extraordinary generosity of county residents and business owners. \$120,879 was raised through donations and fundraisers. This income supported the continuation of current programs and the development of a new program for homeless and low-income youth. The Maryland Association of Social Services Boards, in recognition of their exceptional accomplishments on behalf of the Calvert County DSS, named Calvert Family Advocates “Board of the Year.”

Safety

Six families remained in their homes when financial assistance was provided to pay utilities or rent/mortgage arrearages that threatened eviction. An elderly homeless woman was provided shelter in a hotel for 15 days until an apartment was available for stable housing.

Self-Sufficiency

A young woman working full-time and attending community college continued to receive childcare assistance through the childcare grant program. Five individuals received tuition assistance or job-building skills, and two individuals were assisted by a new program that was launched to provide transportation for low-income families and veterans to medical appointments.

Eldercare

Financial support for the elderly was greatly expanded this year with 38 persons in need receiving assistance including a wheelchair ramp and vehicle lift; food gift cards; Alert One service subscriptions; hearing aids and eyeglasses; chimney and furnace repair; cleaning and pest control; and transportation to medical appointments.

Youth

In partnership with the Calvert County Public School’s (CCPS) Homeless Liaison, 20 children were selected to attend a one-week summer day camp sponsored by CFA. Additionally, a \$3000 grant was provided to CCPS to purchase new clothing for 23 homeless and low-income youth.

End-of-Year Donation

An end-of-year donation of \$100,000 from an anonymous Calvert County business for equipment and supplies will have a far-reaching impact on individuals and families in need. These funds will directly support DSS customers and other Calvert County based nonprofits serving low-income people as they are used to purchase or sponsor:

- Vehicles for DSS customers needing transportation to jobs and medical appointments;
- A mobile dental x-ray machine for the dental clinic and hospital mobile unit;
- New tires for the On Our Own van (support program for vulnerable adults);
- Buss passes for patients of the Mental Health Department;
- Renovation of five houses by the nonprofit Christmas in April; and
- Summer camp and clothing for homeless and low income children.

Calvert County
Department
Of
Social Services
Annual Report
2016



State of Maryland



Maryland Department of Human Resources

STRATEGIC PLANNING HIGHLIGHTS

- The Family Investment Division provided education or customer awareness by developing a flyer for distribution to customers on how to apply for benefits using the system, SAIL, or what is now called myDHR. The Department is currently receiving approximately 115 applications per month through myDHR.
- The Department met the application compliance rate for Temporary Cash Assistance (TCA), food benefits and expedited food benefits 12 out of 12 months in FY 2016. The compliance rate is based upon completing 96% of the applications taken within 30 days for TCA and food benefits and 7 days for expedited food benefits.
- The Family Investment Division placed 103 customers into employment. Twenty-two (22) of the placements obtained subsidized employment where the customers were paid for obtaining on the job experience. Five (5) of the participants were hired by the employer after completing the program.
- Child Welfare met 5 of the 9 Place Matters Goals.
- We exceeded our goal of decreasing the number of children in Out of Home care. Our goal was to reduce the number of cases to 74, and we were able to reduce the number of cases to 60.
- We achieved our Guardianship goal of 6.
- We saw 100% of our children monthly, exceeding our goal of 95%.
- The Out of Home Unit has significantly reduced the number of children in care to 55 by increasing the number of successful reunification, guardianship and adoptions.
- Child Protective Services closed 100% of its Alternative Response and Investigative Response cases within 60 days surpassing its goal of 90%.
- Despite staff turnover and shortages, we were able to exceed the State standard of keeping CPS cases less than 60 days.

- We have moved our Alternative Response records and ruled out cases to paperless files and are working on moving unsubstantiated and indicated cases to paperless files as well.
- The In-Home staff were successful in implementing the CANS-F assessment tool as part of the IV-E Waiver – Families Blossom.
- Adult Services developed and implemented an Adult Interdisciplinary Team that allows a formal structure for community partners to share concerns and resources and develop a plan of action to best support Calvert County’s vulnerable adults.
- Adult Services provided ongoing outreach and education to our community partners regarding issues of aging, self-determination and guardianship.

CHILD SUPPORT

- Total Amount of Child Support Disbursed in FFY 16: \$11.27 Million, an increase of \$.04 Million.
- Paying Arrears Goal: Exceeded by 1.43%. #1 in the State.
- Current Support Collection Goal: Exceeded by 1.79%. #1 in the State.
- Court Order Establishment Goal: Exceeded by 1.31%. #1 in the State.
- Paternity Establishment Goal: Missed Goal by 0.49%. #9 in the State.

FAMILY INVESTMENT

Food Supplement Nutritional Program

Households – No. of Cases:	4,419
Participants:	8,444

Temporary Cash Assistance (TCA)

TCA Cases:	114
Work Eligible:	34
Exempt:	80
Universal Engagement:	100%
24 Month Participation Rate:	100%
Work Participation Rate (Exceeded Goal of 50%):	57%

Medical Assistance

Community – No. of Cases:	1,166
SSI – No. of Cases:	919
MCHP – No. of Cases:	146
Long Term Care– No. of Cases:	171
Total Number of Cases:	2,402

Purchase of Care–Child Care (POC) Yearly Averages

Active Cases:	135
TCA Cases:	21
Transitional Cases:	9
Non-TCA Cases:	105
Total POC Dollars Spent in Fiscal Year:	\$53,158

Temporary Disability Assistance Program

Number of Ongoing Cases:	110
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SERVICES

CHILD PROTECTIVE SERVICES (CPS)

CPS Investigated Cases

No. of CPS Referrals:	855
Per Month Average:	71
Referrals Accepted for a CPS Response:	255
No. of Investigated Responses:	118
No. of Alternative Responses:	137

<u>Findings:</u>	<u>Indicated</u>	<u>Unsubstantiated</u>
Physical Abuse:	11	6
Sexual Abuse:	15	8
Neglect:	43	16
Total:	69	30

Assessments

Substance Exposed Newborns:	42
Risk of Harm:	25
Requests from Other Agencies:	26

Family Services

No. of Families Served:	150
Voluntary Placements (VPA):	6
No. of Orders of Protective Supervision:	2

Multidisciplinary Team

No. of Cases Reviewed:	13
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After Hours

Calls for CPS Services:	234
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Home Study

Total Home Studies:	46
Requests from Circuit Court:	25
Interstate Compact Placement of Children:	5
Supervised Placements:	3

Out of Home Care

No. of Children Served:	94
New Entries:	20
Ave. No. of Children in Group Homes:	9
Ave. No. of Children in Residential Treatment Centers:	4
No. of Subsidized Guardianships Initiated:	6
Ave. No. of Active Guardianship Subsidies Per Month:	54
Ave. No. of Active Adoption Asst. Cases Per Month:	60
Average No. of Children in Family Homes:	40
Average No. of Children in Kinship Homes:	4
Average No. of Children in Care Per Month:	63
Children who Exited Care:	33
Children who Aged Out of Care:	5
Children Reunified:	11
Children with Plans of Adoption:	16
Adoptions Finalized:	12
Children Closed to Guardianship:	6
Re-entries into Foster Care within 12 Months:	3

Resource Home Providers

Resource Homes in Calvert County:	27
New Resource Homes Approved:	10
Homes Closed:	11
Number of Inquiries:	49
New Applications:	3
Kinship Homes Approved:	2
Kinship Homes Closed:	1

Treatment Foster Care

Children Served by Treatment Foster Care:	13
Children in Private Treatment Homes:	13

Independent Living – As of June 30, 2016

Youth Independent Living Eligible – Total:	30
Age 14:	4
Age 15:	3
Age 16:	5
Age 17:	5
Age 18:	3
Age 19:	5
Age 20:	5